

## Business Broadband Price List

<b>BTC</b> <b>BusinessTotalConnect</b> <b>Traffic Plans</b> (Monthly fee inc GST)	<b>256K</b> <b>/64K</b> <b>ADSL</b>	<b>512K</b> <b>/128K</b> <b>ADSL</b>	<b>1.5M</b> <b>/256K</b> <b>ADSL</b>	<b>2M</b> <b>/384K</b> <b>ADSL</b> (Some areas)	<b>Full</b> <b>Throttle</b> <b>ADSL2+</b> (See Note)	<b>512K</b> <b>/512K</b> <b>ADSL</b>	<b>512K</b> <b>/512K</b> <b>SHDSL</b> (Some areas)	<b>1M</b> <b>/1M</b> <b>SHDSL</b> (Some areas)	<b>1.5M</b> <b>/1.5M</b> <b>SHDSL</b> (Some areas)	<b>2M</b> <b>/2M</b> <b>SHDSL</b> (Some areas)	<b>Extra</b> <b>Traffic</b>
30GB / month	\$208.95	\$218.95	\$278.95	\$278.95	\$348.95	\$288.95	\$358.95	\$398.95	\$468.95	\$518.95	8.8c/MB
20GB / month	\$158.95	\$168.95	\$228.95	\$228.95	\$298.95	\$238.95	\$308.95	\$348.95	\$418.95	\$468.95	8.8c/MB
10GB / month	\$108.95	\$118.95	\$178.95	\$178.95	\$248.95	\$188.95	\$258.95	\$298.95	\$368.95	\$418.95	8.8c/MB
7GB / month	\$98.95	\$108.95	\$168.95	\$168.95	\$238.95	\$178.95	\$248.95	\$288.95	\$358.95	\$408.95	8.8c/MB
5GB / month	\$88.95	\$98.95	\$158.95	\$158.95	\$228.95	\$168.95	\$238.95	\$278.95	\$348.95	\$398.95	8.8c/MB
3GB / month	\$82.95	\$92.95	\$152.95	\$152.95	\$222.95	\$162.95	\$232.95	\$272.95	\$342.95	\$392.95	8.8c/MB
1GB / month	\$73.95	\$83.95	\$143.95	\$143.95	\$213.95	\$153.95	\$223.95	\$263.95	\$333.95	\$383.95	8.8c/MB
No Bundled Traffic	\$58.95	\$68.95	\$128.95	\$128.95	\$198.95	\$138.95	\$208.95	\$248.95	\$318.95	\$368.95	8.8c/MB

**Note for Full Throttle: ADSL up to 6M/640K; ADSL2+ up to 24M/1M. Effective bandwidth depends on location and line condition.**

Set up fee is

**\$176** for service set up

The set up fee does NOT include a router or site visit. The set up fee and the first month of service fee are required to confirm the order. Service fee is charged 1 month in advance with a minimum contract of 12 months. Termination after the minimum contract period requires at least 30 days of notice in writing (email from the billing email address is acceptable).

Service availability target is 99.9%. Response time target is 1 hour during business hours. Restoration time target is 4 hours during business hours for critical faults that require no site visit, and 24 hours for non-critical faults or if site visit is required.

Service Level Agreement (SLA): If the total service unavailability during business hours in a particular billing month, excluding planned outage, maintenance work and third-party faults that are not under the control of Accsoft, exceeds 4 hours for metropolitan areas or 24 hours for regional areas, a rebate of 15% of monthly service fee excluding usage charge will be credited to your account.

The SLA requires the customer to take up the router purchase and installation option:

**\$1100** for Cisco 877 for ADSL, **\$231** for CopperJet 1622, or **\$1320** for Cisco 878 for SHDSL,

**\$264** for on-site service surcharge, and

**\$5.50/month** for router emergency replacement and management fee.

### BTC Bonuses (for both Premium Unlimited Traffic and Low Traffic Saver):

- ☒ Free fixed-IP (Extra IPs allocation requires a customer-end network diagram and may attract charges)
- ☒ Free e-mail mailbox protected by server-side anti-virus and anti-spam filters
- ☒ Free e-mail hosting for @yourdomain (note 1, 2)
- ☒ Free web site hosting of www.yourdomain with 10 MB (note 2)
- ☒ A free secondary dial-up connection with national roaming (note 3)

Note 1: For e-mail hosting on your domain, a monthly limit of 1 GB e-mail traffic in 10000 incoming messages will apply (outgoing e-mail is free).

Note 2: For e-mail and web site hosting on your domain, domain name registration and/or delegation fee may apply.

Note 3: The dial-up connection if required can be accessed from 66 metro/regional locations in Australia. Each connection lasts up to 3 hours.

Note 4: Set up service does not include DSL modem/router. On site installation includes connection up to the wall socket.

For contract details, please refer to the Terms and Conditions on the application form and our Acceptable Use Policy at [www.onmyweb.net/order/aup.htm](http://www.onmyweb.net/order/aup.htm). Using the Accsoft Broadband Services by yourself, your staff or any people having access to such services is an indication of your acceptance of the Terms and Conditions and the Acceptable Use Policy.

- Use of the service is subject to Accsoft Internet Service Acceptable Use Policy.
- For extra fixed IPs, customer-end network diagram is required to justify.
- Contract of 12 months, automatically renewed every month afterwards unless termination notice is provided at least 1 month before the intended termination date.
- Payment of the installation fee, and the first month of service fee is required to confirm the order.
- Monthly payment in advance. Invoice will be issued 14 days before the start of the billing month. If payment is not received before the month starts, the service may be suspended without notice at Accsoft's sole discretion. The customer is liable for the invoiced payment even if the service is suspended.
- Traffic is calculated on download (incoming traffic).
- 1 MB is defined as 1,000,000 bytes and 1 GB is defined as 1,000 MBs for the purpose of pricing and billing.
- If change of speed is required, a service charge of \$110 will apply. The monthly billing will be adjusted accordingly after the change.
- Pricing are for metropolitan areas only. In other areas, extra charge may apply, subject to the cost of Telstra's "last mile" service.

**For details, please visit [www.accsoft.com.au](http://www.accsoft.com.au), or ring 1300 881 668.**